

Human Relations Department - Services

The department oversees the Human Relations and International Relations Commissions, and City Youth Services, and offers information on Tenant/Landlord rights & responsibilities.

Alberto R. Serrano, Community/Human Relations Coordinator

Human Relations Commission

- Monitor local, state and federal fair housing practices
- Review and investigate discrimination complaints
- Provide information on landlord/tenant rights and responsibilities
- Monitors City of Holland compliance with State of Michigan Equal Opportunity Employment (EEO) guidelines
- Receives, investigates and mediates City Employee EEO grievances
- The Human Relations Commission currently has one (1) vacancy.

International Relations Commission

- Explore, nurture and develop relationships with sister cities
- Enhance global awareness and insights into different cultures

Tenant/Landlord Rights

- Investigate and mediate disputes
- Provide information regarding tenant and landlord rights and responsibilities in the areas of security deposits, evictions, leases and rental agreements
- Publish tenant/landlord rights and responsibilities handbook

Youth Services

- Holland Youth Advisory Council
- Teen Court Program
- Youth on City Boards

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