

Customer Service

The following are some of the services offered to the public by HDPS Customer Services:

- Evidence storage and management
- Temporary holding facility for arrested persons – assist Ottawa County Sheriff's Office and the 58th District Court
- Arrest warrant process
- Business / Employer requested fingerprinting
- Handgun registrations / permits
- Grant writing and reporting
- Community Board representation Fundraising & charity events
- Victim Services Unit
- [HPD Citizens Police Academy](#)
- [HPD Junior Police Academy](#)
- Cadet Program
- Annual Reports
- Records Bureau
- Internet Safety

Personnel at **Police Operations** are also responsible for the following (not an all-inclusive list):

- Follow-up on all major complaints including property crimes
- Follow-up on all financial crimes / Bad check complaints
- Computer crimes / forensic evidence investigator
- Gang crimes investigation team (three HPD members)
- 24 hour on-call detective
- Criminal Sexual Contact Investigative Team
- Full-time Polygraph Examiner
- Freedom of Information report review
- Juvenile referral responsibilities
- Adult and Child Protective Services referral investigations
- Registered Sex Offender location / tracking/ investigations (there are 158 Registered Sex Offenders in the City)
- Background Investigations
- Specific investigative training
- Assist other jurisdictions with criminal investigations linked to Holland
- Liquor Licensing requests and violations
- Precious metal licensing and monitoring
- Surveillance and covert camera installation / monitoring / recording
- Tobacco Enforcement Program & meetings

Source URL (retrieved on 2012-05-10 22:41): <http://www.cityofholland.com/police/customer-service>