

Important Information about Water Services in the City of Holland

- The Holland Board of Public Works (HBPW) is required to abide by new regulations set forth by the MDEQ. These regulations state that galvanized water service lines shall not be partially replaced, but the entire water service line (from the house meter to the main water line) must be replaced.
- The property owner will be responsible for the portion of galvanized line from the home to the curb stop. The HBPW will be responsible for replacing the water line from the curb stop to the main water line. To coordinate or request the replacement of the City owned portion, please contact the HBPW Water Department at (616) 355-1643.
- 2 permits are required for this work:
 1. City of Holland, Community & Neighborhood Services, plumbing permit, for the private property portion (616) 355-1330
 2. City of Holland, Transportation Department, ROW permit, for all work in the public right-of-way (ROW) (616) 928-2400
- Section 32-7 of the Holland Ordinance Code prohibits any cut, opening or excavation of any public street within 2 years of new pavement or re-surfacing
 - Exceptions will be made for emergency situations

The City of Holland would strongly encourage all property owners to work with the Transportation Department for the ROW permit *prior* to getting their plumbing permit. If the work is scheduled to take place on a newly paved street, the ROW permit may be denied, and the project postponed.

For more information about ROW permits and recently paved streets, visit <https://www.cityofholland.com/streets/working-city-right-way>

For more information about plumbing permits, visit <https://www.cityofholland.com/permitsandinspections/plumbing-permit-application>

Contact Information:

- City of Holland, Plumbing Permits – (616) 355-1330; cns@cityofholland.com
- Transportation Department, ROW Permits – (616) 928-2400; t.glover@cityofholland.com
- Water and Sewer Utility Maps – (616) 355-1643